



Referral Programme - Terms and Conditions

June to August 2024 - Referral Programme T&Cs

Terms and Conditions

1. All referrals and only referrals made via the mechanism available within the Qashio platform or via the Submission Form will be valid and considered for the qualification process.
2. The referrer and/or referring entity confirms that they have permission to share the required and relevant contact details for the entity / person to be referred to Qashio.
3. The referral bonus will take the form of Emirates Skywards Miles.
4. In order to receive a referral bonus, the referred entity becomes "Qualified" by:
 - a. Confirming a contractual agreement with Qashio
 - b. Completing KYB process to final approval
 - c. Completing a transaction within 30 days of activation
 - d. Spending AED 50,000 for entities subscribed to Starter and StarterPlus packages
 - e. Paying all due fees on or before applicable due dates
 - f. Referred entities cannot be existing customers of Qashio
 - g. Referred entities that have been previously contacted by Qashio will be assessed on a case-by-case basis in order to become "Qualified."
5. The referral bonus Emirates Skywards Miles will be credited to the referring entity within 30 days after the referred entity becomes Qualified.
6. The referral bonus will be as such for Qualified referrals:
 - a. 10,000 Skywards Miles for entities subscribed to Starter packages
 - b. 10,000 Skywards Miles for entities subscribed to StarterPlus packages
 - c. 20,000 Skywards Miles for entities subscribed to Premium packages
 - d. 20,000 Skywards Miles for entities subscribed to Business+ packages
 - e. 20,000 Skywards Miles for entities subscribed to Enterprise packages
 - f. 30,000 Skywards Miles for entities subscribed to Advanced Enterprise packages
7. Referrers must respect the spirit of the Program by only referring real entities who meet the requirements of these Terms and Conditions. Referrers cannot refer themselves. For example, a Referrer may not create multiple or fake accounts with Qashio or participate in the Program using multiple or fake email addresses or identities.
8. There is no limit for the amount of referrals an existing Qashio customer can make. For clarity, each referred entity will be subject to the qualification criteria.
9. Referral bonuses are non-transferable
10. Qashio will not be responsible for:
 - a. Late, lost, delayed, stolen, misdirected, incomplete, unreadable, inaccurate, unreliable, garbled or unintelligible entries, communications or affidavits, regardless of the method of transmission;
 - b. Telephone system, telephone or computer hardware, software or other technical or computer malfunctions, lost connections, disconnections, delays or transmission errors;
 - c. Data corruption, theft, destruction, unauthorized access to or alteration of entry or other materials;

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- d. Any printing, typographical, administrative or technological errors in any websites or materials associated with the referral program; or
- e. Claims, demands, and damages in disputes among Referrers or between Referrers and Referees; or
- f. Any other injuries, losses or damages of any kind resulting from acceptance, possession or use of a bonus, or from participation in the Qashio Referral Program, that were not reasonably foreseeable to Qashio at the relevant time.

Further General terms and conditions:

Qashio shall not be liable to any Referrer for failure to supply any Bonus or any part thereof, by reason of any acts of God, any action(s), regulation(s), order(s) or request(s) by any governmental or quasi-governmental entity (whether or not the action(s), regulations(s), order(s) or request(s) prove(s) to be invalid), equipment failure, threatened terrorist acts, terrorist acts, air raid, blackout, act of public enemy, earthquake, tornado, tsunami, war (declared or undeclared), fire, flood, epidemic, explosion, unusually severe weather, hurricane, embargo, labor dispute or strike (whether legal or illegal), labor or material shortage, transportation interruption of any kind, work slowdown, civil disturbance, insurrection, riot, or any other similar or dissimilar cause beyond any of the released parties' control.

Qashio reserves the right to cancel or suspend the Program should Qashio determine, in its sole discretion, that the administration, security or fairness of the Referral Program has been compromised in any way.Va

Disclaimer of Warranties:

REFERRERS EXPRESSLY UNDERSTAND AND AGREE THAT: (A) YOUR USE OF THE PROGRAM IS AT YOUR SOLE RISK; THE PROGRAM IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS AND QASHIO EXPRESSLY DISCLAIMS ALL WARRANTIES, CONDITIONS AND TERMS (COLLECTIVELY, "PROMISES") OF ANY KIND, WHETHER EXPRESS OR IMPLIED BY STATUTE, COMMON LAW OR CUSTOM, INCLUDING, BUT NOT LIMITED TO, WARRANTIES AS TO PRODUCTS OR SERVICES OFFERED THROUGH THE USE OF THE PROGRAM, IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT; (B) QASHIO MAKES AND GIVES NO WARRANTY THAT (i) THE PROGRAM WILL MEET YOUR REQUIREMENTS OR BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR FREE, (ii) THE RESULTS OBTAINED FROM THE USE OF THE PROGRAM WILL BE ACCURATE OR RELIABLE, (iii) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION, OR OTHER MATERIAL OBTAINED BY YOU THROUGH THE PROGRAM WILL MEET YOUR EXPECTATIONS, AND (iv) ANY ERRORS IN THE SERVICE WILL BE CORRECTED; AND (C) ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE PROGRAM IS ACCESSED AT YOUR OWN DISCRETION AND RISK, AND YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR MOBILE DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OR USE OF ANY SUCH MATERIAL.

Limitation of Liability and Indemnification:

1. REFERRERS EXPRESSLY UNDERSTAND AND AGREE THAT QASHIO (INCLUDING ANY VENDORS AND SERVICE PROVIDERS ASSOCIATED WITH OR ASSISTING IN PROVIDING THE PROGRAM) SHALL NOT BE LIABLE TO YOU

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FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSSES (EVEN IF QASHIO WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES), RESULTING FROM: (i) THE USE OR THE INABILITY TO USE THE PROGRAM; (ii) THE COST OF PROCUREMENT OF SUBSTITUTE GOODS AND SERVICES RESULTING FROM ANY GOODS, DATA, INFORMATION OR SERVICES OBTAINED OR MESSAGES RECEIVED OR TRANSACTIONS ENTERED INTO THROUGH, FROM, OR AS A RESULT OF THE PROGRAM; (iii) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS OR DATA; (iv) STATEMENTS OR CONDUCT OF ANY THIRD PARTY ON OR THROUGH THE PROGRAM; OR (v) ANY OTHER MATTER RELATING TO THE PROGRAM. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, SOME OF THE ABOVE LIMITATIONS IN THIS PARAGRAPH MAY NOT APPLY TO YOU.

2. TO THE FULLEST EXTENT POSSIBLE BY LAW, QASHIO'S (INCLUDING ANY VENDORS AND SERVICE PROVIDERS) MAXIMUM LIABILITY ARISING OUT OF OR IN CONNECTION WITH THE PROGRAM, REGARDLESS OF THE CAUSE OF ACTION (WHETHER IN CONTRACT, TORT, BREACH OF WARRANTY, OR OTHERWISE), SHALL NOT EXCEED \$1 USD.
3. REFERRERS SHOULD USE THE PROGRAM AT THEIR OWN RISK.